

BUKE'S Q&A / QUESTIONS AND ANSWERS

Q. HOW MANY TIMES DOES IT TAKE TO COMPLETELY CHARGE THE BATTERY?

It will take around 5 to 7 hours depending on the actual state of the battery and its power (10Ah or 13Ah).

Notice that a battery is sensitive to extreme conditions such as cold or high heat. In order to keep the battery in good conditions, please put it in a safe place.

Do not keep the battery empty for a long period of time. Try to charge it at least one time every two months.

The five first charges once you've received your Buke are the most important. Please even if the battery is not empty, charge it fully to improve the performance.

Q. WHAT ARE THE GOOD HABITS WHEN I CHARGE MY BATTERY

Wait until the battery reach an average temperature (not too cold and not too warm) to charge it.

Take the key off the battery while you are charging it to avoid breaking them into the battery lock.

Finally, charge it regularly and use your bike as much as possible.

A good care of your battery will make your Buke last.

Q. CAN THE BATTERY FIGHT EXTREME CONDITIONS?

Your Buke is equipped with a lithium ion battery from Samsung or LG. They are tested and reliable with no memory effect. The bikes are made to face every extreme condition. However, it is not made to go through a deep amount of water that can seriously damage electronic parts. Be careful if you use it on the beach with the different tides.

Nevertheless, the waterproof Buke is in our mind, try to surprise you in next upcoming years.

Q. WHAT'S THE LIFETIME OF MY BATTERY?

It will last around 500 to 1000 charging cycle, in other words around 4 years. At the end of its life, the battery performance will be reduced but before throwing your battery and buying a new one, make sure to recycle it. Buke is committed to its environmental responsibilities.

You are already helping mother nature by using your electric bike, keep on going and recycle your battery.

Q. HOW MUCH DOES IT COST TO DRIVE AN ELECTRIC ASSISTED BUKE?

It necessarily depends on how often you use it and how you travel. Driving an e-bike is very economical. All Buke models recharge on 220/240 V domestic electrical outlets. No more worries about the gasoline price at the pump. When you recharge the battery of your Buke, it costs you less than 0.03 and 0.05 euro cents each time.

It is estimated that an e-bike costs less than 1 euro per 1000 km. Who says better?

Q. WHAT'S THE DIFFERENCE BETWEEN A 360W/H BATTERY AND A 750W/H?

360 W/h or 750 W/h represent the battery capacity. The 360 W/h will allow you to drive with your Buke for a distance of 30 to 50 km. While a 750 W/h battery will double your range from 60 to 100 km. This range depends on the use of the bike. But with a better autonomy, you will be able to keep your e-bike longer because you will not need to charge it everyday. Therefore, you will use less charging cycle. And the battery will last longer so does your Buke.

Q. CAN I EQUIP MY BUKE WITH A CHILD TRAILER?

Of course. You can equip it with a trailer or surf racks to carry everything you need to go on an adventure.